



THE INTERNATIONAL CERTIFICATION NETWORK

# CERTIFICATE

IQNet and  
AENOR  
hereby certify that the organization

**DIRECCIÓN DE PROTECCIÓN CONTRA RIESGOS SANITARIOS DE LOS  
SERVICIOS DE SALUD DE YUCATAN**

AV CALLE 72 X 53 Y 55 COL. CENTRO .  
97000 - YUCATÁN(MÉRIDA)  
México

for the following field of activities

**Users service at front desk process**

has implemented and maintains a

**Quality Management System**

which fulfills the requirements of the following standard

**ISO 9001:2008**

First issued on: 2017-08-16

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**Registration Number: ES-0458/2017**



*Michael Drechsel*  
President of IQNet

*Rafael Garcia*  
Chief Executive Officer

**AENOR**

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